
Privacy Policy

Last Updated: 26.-6.2026

This Privacy Policy explains how Plissee Limited (“we”, “us”, “our”) collects, uses, stores, and protects your personal information in accordance with the **Privacy Act 2020 (New Zealand)**.

By using our website or engaging our services, you agree to the terms of this Privacy Policy.

1. Who We Are

Plissee Limited is a New Zealand-based supplier of premium European window furnishings, providing products and services for residential and commercial clients through online enquiries and mobile consultations.

2. Information We Collect

We may collect the following personal information:

- Full name
- Contact details (email address, phone number, address)
- Project details and measurements
- Information relating to your property relevant to installation
- Communication records (emails, messages, consultation notes)
- Payment and invoicing information (where applicable)

We only collect information necessary to provide our services.

3. How We Collect Your Information

We collect personal information when you:

- Submit an enquiry via our website
- Request a quotation or consultation
- Place an order with us
- Communicate with us by email, phone, or messaging
- Provide information during a consultation or site measure
- Interact with our website

4. Why We Collect Your Information

We collect and use your personal information to:

- Provide quotations and consultations
- Measure, design, and supply custom-made window furnishings
- Process and fulfil orders
- Arrange installation or delivery
- Communicate with you about your project
- Provide customer support
- Meet legal and business obligations

5. Sharing Your Information

We do not sell your personal information.

We may share your information only when necessary with:

- Trusted suppliers and manufacturers (including overseas suppliers in Europe)
- Delivery and freight companies
- Installation contractors (where applicable)
- Professional service providers (e.g. accounting, IT systems)
- Legal or regulatory authorities if required by law

Where information is shared with overseas suppliers, we take reasonable steps to ensure your information is protected.

6. Storage and Security

We take reasonable steps to protect your personal information from:

- Loss
- Misuse
- Unauthorised access
- Modification or disclosure

Information may be stored in secure digital systems, email platforms, and business management tools.

7. How Long We Keep Your Information

We retain personal information only for as long as necessary to:

- Provide services to you
- Comply with legal obligations
- Resolve disputes
- Maintain business records

After this period, information is securely deleted or anonymised.

8. Your Rights

Under the Privacy Act 2020, you have the right to:

- Access the personal information we hold about you
- Request correction of your information if it is inaccurate
- Request deletion of your information (where legally possible)

To exercise these rights, please contact us using the details below.

9. Cookies and Website Analytics

Our website may use cookies and analytics tools to:

- Improve website performance
- Understand visitor behaviour
- Enhance user experience

Cookies do not directly identify you but may collect usage data.

You can disable cookies in your browser settings if you prefer.

10. Third-Party Services

We may use third-party services such as:

- Website hosting providers
- Email systems
- Payment processors
- Analytics tools

These providers may store or process data on our behalf and are expected to maintain appropriate security standards.

11. Overseas Disclosure

Because some of our suppliers are based in Europe, your information may be shared overseas for the purpose of manufacturing and fulfilling your order.

We take reasonable steps to ensure overseas suppliers protect your information appropriately.

12. Changes to This Policy

We may update this Privacy Policy from time to time.

The latest version will always be available on our website.

13. Contact Us

If you have any questions about this Privacy Policy or your personal information, please contact us:

Plissee Limited

Email: info@plissee.co.nz

Phone: 027 5218164

Website: <https://plissee.co.nz>

Location: Auckland, New Zealand

:::
